

Performance Checklist for Business Process Transformation

Try  smartsheet for free

Once your implementation has begun, your measurement process begins. After a waiting period of your choosing, consider the following checklist to measure the qualitative impacts of your new processes.

	Has customer satisfaction increased?
	Have we gained new customers?
	Has employee productivity and engagement increased?
	Has the culture of the company changed for the better?
	Has revenue increased?
	Has our brand image improved?
	Has financial performance improved?
	Have our operations become more efficient?
	Are we on track to bring new innovation to the market?

DISCLAIMER

Any articles, templates, or information provided by Smartsheet on the website are for reference only. While we strive to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, articles, templates, or related graphics contained on the website. Any reliance you place on such information is therefore strictly at your own risk.